



„Every staff member (employee or extern) have to realize, that he interacts effectiveness and repute of organization by his work.”

QUALITY ASSURANCE POLICY

Management of **MATERIÁLOVÝ A METALURGICKÝ VÝZKUM s.r.o.** declares the **Quality Assurance Policy** according to accepted policy and prospectus of the organization and with sense of responsibility in the face of its customers. Through this policy are established decisive targets for continual improvement efficiency of the quality management system.

The strategic concept of the organization is providing of technical and technological innovation with the aim of increasing qualities at research and development work, progressive technologies, products, services, and counseling activities.

Management of the organization has determined on the Quality Assurance Policy fulfillment plan:

- to meet customer conditions in HQ, in agreed terms and price;
- to meet a mission of reliable partner of all offered services in terms of Czech Republic and European Union;
- to create financial, personal and organizational sources and conditions for assertion of the quality management system according to standards ČSN EN ISO 9001:2009 and ČSN EN ISO/IEC 17 025:2005, ČSN P CEN/TS 15675:2009;
- to ensure available sources and information fundamental to support processes in the organization;
- to ensure effective verification functionality of complete quality management system, its maintenance and continual improvement of effectiveness, to prevent discrepancies and eventually to realize corrective and precautionary measures.

Management of the organization places a duty on all managers:

- to derive benefit from of all their special knowledge for assurance of quality aims;
- to appropriately realize and derive benefit from every incentives of employees relating to the quality at research and development work, technology and maintenance services;
- thoroughly adhere to the valid documents clause of the quality management system in the organization.

Management of the organization appeals on all staff:

- to personally participate in the quality assurance and meet requirements of the standard ČSN EN ISO 9001:2009 and the quality documentation used in the organization;
- to apply teamwork principles as most effective form of common targets achievement.

The strategic concept realization of the organization is related to the mutual cooperation with research and development organizations, universities and industrial companies including organizations of European Union with the aim of high competitiveness achievement in all of Europe.

Quality Assurance Policy **is obligatory** on all staff of the organization
MATERIÁLOVÝ A METALURGICKÝ VÝZKUM s.r.o.

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